



Americana Group, REALTORS®

April 2, 2007

SUBJECT: Letter of Recommendation / A-1 Janitorial Services

A-1 Janitorial has been doing business with Prudential Americana Group REALTORS® since October of 2006, with top quality cleaning services to several of our office buildings. When A-1 first presented their proposal to us, I thought it was the most well thought out, comprehensive and professional looking janitorial proposal I had ever received. Since we hired them, their service has continued to live up to the high expectations created by that proposal.

Pam and her staff are professional and hard working. If a special request arises with the cleaning, a call or email is all that is needed for immediate correction. We have been very impressed and pleased with the responsiveness of the management team.

Prudential Americana is very pleased with their service and dependability. I consider Pam to be a valuable business partner.

Respectfully,

A handwritten signature in cursive script, appearing to read "Diane M. Dutton".

Diane M. Dutton
C.F.O.

DMD/irm